
Fwd: New POS**William Sabatini**

Thu, Apr 22, 2021 at 2:42 PM

To: "Hall, James"

Cc: Pip Conner; Kathleen Zawrotniak; "Ditzler, Natalie"; "Johnson, Charles"; "Bolla, Linda"; Ann Halupczynski; Ann Halupczynski; "Fox, Charles"

Jim,

Thank you for the update. I hope this is resolved soon.

William Sabatini
Executive Director
Fleet Captain
Flagship Niagara Leaguewww.sailfnl.org

2015 Tall Ships® America Sail Training Program of the Year

On Thu, Apr 22, 2021 at 11:11 AM Hall, James <> wrote:
Update on new POS.

Until this new POS gets sorted at the agency-wide level, we cannot ourselves be trained in on it's operation. Just as soon as the hardware/software issues have been addressed by the various vendors & IT folks, we're all anxious to learn how it operates & certainly include you in that trial/training period. I'm not withholding any info on this - the POS system that PHMC is trying to implement has simply not yet had the bugs worked out. When that changes, we'll certainly advise ASAP. IF it comes to it - and I'm hoping that it doesn't - I am prepared to simply allow entry on either a temporary "cash box" system where we take only cash admissions OR even provide a container to take "suggested donations" for admission and allow people access that way.

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From: Bertheaud, Elizabeth
Sent: Thursday, April 22, 2021 10:55:59 AM
To: Blackburn, David; Emery, Michael; Gum, Tyler; Hall, James; Knecht, Michael; Mann, Melissa; Miller, Douglas; Morin, Bode; Morrison, Patrick; Roth, Joshua
Cc: Fox, Charles; Damschroder, Cindy; Mcfadden, Heather
Subject: New POS

Fellow Site Administrators –

Our IT and the new POS company are working to resolve the issued of the receipt printer, cash drawer and credit card machine working. Many of you continue to try to "test" these only to be frustrated that it doesn't work. Stay Calm – Cindy, Heather and I are doing enough panicking about this for all of us! Please hold off on testing this equipment until we receive work on a resolution, at which time we, or perhaps IT, will reach out to you.

Elizabeth Bertheaud

Historic Site Administrator

Ephrata Cloister

632 West Main Street

Ephrata, PA 17522



Pennsylvania Historical & Museum Commission